



Breastfeeding- Weaving Lifelong Connections

Te Whāngai U - E whātui pūmau
ana i te muka tangata

La Leche League NZ Conference Pre-Conference Workshop Registration Form

Communications Skills for Leaders and Leader Applicants

Numbers are limited, book early to avoid disappointment.

Friday 8th October 2010

Brentwood Hotel, 16 Kemp Street, Kilbirnie, Wellington

Name: _____

Children's names and ages (if attending): _____

Address: _____

Phone number: _____ Email address: _____

Are you a (please circle): Leader Leader Applicant

Registration

Please complete this Communication Skills Registration Form and send with cheque payment (made payable to LLLNZ) for Communication Skills Workshops only to:

Hilary Henderson
19 Beresford St
Kaikorai
Dunedin 9010

If you require a receipt prior to Conference please include a self-addressed envelope

Session Choices

Time	Title	Presenter
9:00am to 12:15pm	Communication Skills 1 – Powerful Listening Learn to identify and practise "attending behaviour" and non-verbal communication. Practise identifying feelings and focus on the reasons for the feelings. Move on to making conversational empathic responses.	Deirdre Hancock & Liz Neill Communication Skills Tutors
9:00am to 1:15pm	Communication Skills 3 – Difficult Conversations. (Participants must have completed CS1 & CS2). This session explores why we find some conversations difficult and the structure of such conversations. It covers problem solving and resolving differences empathically.	Hilary Henderson & Leslie Dalley-Williams Communication Skills Tutors
3:00 to 6:15pm	Communications Skills 2 – Powerful Rapport (Participants must have completed CS1) Practise summarising to help move a conversation along. Learn to receive and give information that is responsive to the other person's needs and to evaluate the quality of a response.	Deirdre Hancock & Liz Neill Communication Skills Tutors
3:00 to 6:15pm	Harmonious Co-Leading Consider our assumptions about co-leading. Explore how we can enhance our co-Leader communication and ways to handle conflict.	Hilary Henderson & Leslie Dalley-Williams Communication Skills Tutors

Note: The afternoon sessions are scheduled for the same time slot as Session A of the LLLNZ Conference programme.

Registration Fees. Please tick the sessions you wish to attend...

Session	Course Fee	Sessions Attending	Total
CS 1 - Powerful Listening*	\$40		
CS 3 - Difficult Conversations	\$50		
CS 2 - Powerful Rapport *	\$40		
Harmonious Co-Leading	\$40		
*Special price if registering for both CS1 and CS2	\$70		
Total Cost			

Please book accommodation and meal requirements on the LLLNZ Conference Registration Form.

For any enquiries relating to the Pre-Conference Communication Skills Workshop, contact Hilary Henderson, handjhenderson@actrix.co.nz, phone 03 467 2299.